



ACT
Government

Transport Canberra and
City Services

Dear Community Stakeholder

On 19th September 2017, the Minister for Transport and City Service, Meegan Fitzharris MLA officially launched the Better Suburbs Program. This commenced a community consultation phase where ACT locals can give feedback and rate the city services we provide and help prioritise their future delivery.

The ACT Government invests significant resources in the delivery of our city services each year. In the future, we want decisions about city services to be informed by local residents so we can offer targeted and excellent services.

The Better Suburbs Program has been introduced to achieve this goal. Its first activity is to develop a Better Suburbs Statement by May 2018 which will set a vision for improved delivery of city services including defining priorities for reforms that lead to service standard improvements.

As one of our valued community stakeholders, TCCS Directorate would like to invite you and your members to participate in the Better Suburbs engagement activities. To participate, you can go to www.yoursay.act.gov.au/bettersuburbs and have your say in an online discussion or complete a brief survey. Then tell your friends and family to do the same by 1 November 2017.

In particular, we would like to encourage your organisation to make a submission if you are aware of better practice activities that we could consider to improve our services. To do this, simply open up the page tab '*Community, Industry and Business Groups*' on the Your Say site and complete the form.

Your feedback is valued and will directly inform the Better Suburbs Statement.

Also, should you wish to distribute postcards about the Program to promote involvement by your members please contact the Better Suburbs Team on E: TCCS.bettersuburbs@act.gov.au to have them issued.

We look forward to your involvement.

Regards



Jim Corrigan

Deputy Director- General

27 September 2017